

HIRING THE BEST QUALIFIED WORKER: PERM'S "INFEASIBILITY-TO-TRAIN" EXCEPTION

by Alexander Dgebuadze*

INTRODUCTION

This article seeks to analyze the “infeasibility-to-train” exception¹ to the general PERM² rule which prohibits U.S. employers from qualifying foreign workers for labor certification-based permanent residence through on-the-job experience and training.³ It looks at various remedies available to employers who wish to sponsor foreign personnel for permanent employment in the United States, in the context of personnel changes, fluid economic or business conditions, and technological progress. The goal is to articulate defensible strategies for retaining and promoting foreign workers who have

acquired the necessary skill and experience on the job by leveraging the exception to the maximum extent possible.

Under INA §212(a)(5)(A) (emphasis added):

Any alien who seeks to enter the United States for the purpose of performing skilled or unskilled labor is inadmissible, unless the Secretary of Labor has determined and certified to the Secretary of State and the [Secretary of Homeland Security] that ... (I) there are not sufficient workers who are able, willing, *qualified* (or *equally qualified* in the case of an alien described in clause (ii)) and available at the time of application for a visa and admission to the United States and the place where the alien is to perform such skilled or unskilled labor

The terms “qualified” and “equally qualified” reflect the Department of Labor (DOL)’s conflicting legal standards for labor certification methods utilized by most U.S. industries, on the one hand, and colleges and universities, on the other. In the regulations, “qualified” is the same as “minimally qualified.” Thus, the secretary of labor must deny a labor certification filed under the basic labor certification procedure,⁴ if they determine that, as a result of the test of the local labor market, a “minimally qualified” U.S. candidate is available to accept the job. However, they will only deny a “special handling” labor certification⁵ upon a finding

* Copyright © 2023 by Sostrin Immigration Lawyers, LLP. All Rights Reserved. Reprinted with permission.

Alexander Dgebuadze is a partner at Sostrin Immigration Lawyers, LLP in Los Angeles. He focuses on business immigration law, representing clients in academic, automotive, entertainment, healthcare, R&D, and high-technology sectors. Mr. Dgebuadze has served on various AILA committees, writes, and presents extensively on advanced immigration law topics, and, most recently, has served as a contributing editor and author for AILA’s Guide to PERM Labor Certification (2019 ed.). Mr. Dgebuadze is currently a member of AILA’s DOL Liaison Committee and is listed in The International Who’s Who of Corporate Immigration Lawyers and U.S. News & World’s Best Lawyers in America: Immigration Law.

¹ See 20 CFR §656.17(i)(3) (stating that “[t]he employer cannot require domestic worker applicants to possess training and/or experience beyond what the alien possessed at the time of hire” (hereinafter, “no on-the-job experience (or training)” rule).

² This acronym stands for Program Electronic Review Management and refers to Department of Labor (DOL) regulations known as “PERM regulations” in effect since Mar. 28, 2005. See 20 CFR Part 656; 69 Fed. Reg. 77325 (Dec. 27, 2004).

³ The “no on-the-job experience” rule found in PERM regulations remains virtually unchanged from pre-PERM regulations. See former 20 CFR §626.21(b)(5) (stating that “[t]he employer shall document that its requirements for the job opportunity, as described, represent the employer’s actual minimum requirements for the job opportunity, and that *the employer has not hired workers with less training or experience for jobs similar to that involved in the job opportunity* or that it is not feasible to hire workers with less training than that required by the employer’s job offer.”) (emphasis added).

⁴ See 20 CFR §656.17(i)(1) (“The job requirements, as described, must represent the employer’s actual *minimum* requirements for the job opportunity.”) and *East Tennessee State University*, 2010-PER-00038, at 6 (Apr. 18, 2010) (“Under Section 212(a) (5) of the Immigration and Nationality Act (INA), U.S. workers are considered qualified for the job if they are at least *minimally qualified* for the job offered to the alien.”).

⁵ 20 CFR §656.18(b) (“The employer ... must be able to document that the alien was selected for the job opportunity in a competitive recruitment and selection process through which the alien was found to be *more qualified* than any of the United States workers who applied for the job.”).

that an “equally qualified” U.S. candidate is available for the job.

The “equally qualified” (or “more qualified” from a foreign worker’s standpoint) standard applicable to colleges and universities greatly enhances their ability to hire and retain foreign educators and faculty members if they are judged to be *more* qualified than any available American candidate. The “minimally qualified” standard, on the other hand, as used in the basic labor certification process, generally prohibits employers from requiring experience or training that the employee has received on the job. This creates severe obstacles to developing and retaining employees who enhance their knowledge and skill while working for the employer and wish to remain with the employer long-term. Sudden departures of such personnel may lead to operational disruptions or even loss of business opportunities compromising the employer’s ability to continue to provide services or expertise essential to its customers. As is often the case, U.S. companies hire promising workers with unrelated experience or training and offer them on-the-job training and opportunities to impart business-specific experience and expertise. Given the investment of time and resources that the employer has made in such workers, it should be both justified and encouraged to select these workers for further development, promotion,⁶ and retention. However, as one immigration law practitioner noted, “In the real world, an employer wants to hire the best person for the job.... In the world of alien labor certification, however, life is very different. The basic labor certification process does not involve advertising for or hiring the ideal person,”⁷ but rather a minimally qualified one. Indeed, the ideal candidate for the job, i.e., one who best meets the qualifications of the position and has proven competent performing it, must now compete—on an equal footing—with domestic workers who lack precisely the valuable experience, training, and expertise that the candidate acquired since being hired.

⁶ By “promotion” the author means incremental increases in responsibilities and pay, short of assuming duties of a position that is no longer “substantially comparable” to the original position.

⁷ See Steven Clark, *Actual Minimum Requirements under PERM*, in David Stanton Manual on Labor Certification 25 (AILA 3rd ed. 2005).

In the Supplementary Information to the PERM regulations, DOL recognized that “[m]any employers hire applicants with the expectation that they will undergo some amount of on-the-job training.”⁸ But if the “employer [generally] cannot require domestic workers to possess training and/or experience beyond what the [foreign worker] possessed at the time of hire,”⁹ the “best candidate” for the job would seem to have no path to permanent residence. In this circumstance, both the employer and foreign worker must wonder whether their existing employment relationship is worth further investment.

DOL discussed the “infeasibility-to-train” exception in the Supplementary Information, contending that it was rarely claimed in practice and that its inclusion in the final PERM regulations would have “little programmatic or operational impact.”¹⁰ However, a search of Board of Alien Labor Certification (BALCA) decisions discussing the “infeasibility-to-train” exception results in more than 100 hits, although the vast majority of these are pre-PERM decisions. This article will explore these decisions as the basis for seeking labor certifications for foreign workers who receive employer-provided training, or simply become more skilled over time while employed by the sponsoring employer.

SUMMARY OF LEGISLATIVE BACKGROUND

U.S. immigration laws, and particularly the employment-based immigration system, were designed to protect the domestic labor market by controlling and regulating the “importation” of skilled and unskilled foreign workers into the United States.¹¹ In 1885, Congress passed the first labor law, the Contract Labor Act of 1885, which was intended to protect American workers against competition from immigrant laborers.¹² This measure was later described as curtailing:¹³

⁸ 20 CFR Part 656, 69 Fed. Reg. 77326, 77351 (Dec. 27, 2004).

⁹ 20 CFR §656.17(i)(3).

¹⁰ 69 Fed. Reg. 77354 (Dec. 27, 2004).

¹¹ See Thomas A. Aleinikoff, et al., *Immigration and Citizenship: Process and Policy* 332 (5th ed. 2003).

¹² *Id.* at 332–33.

¹³ H.R. Rep. No. 82-1365, at 12–13 (1952), discussed in Thomas Aleinikoff, et al., *Immigration and Citizenship: Process and Policy* 333 (emphasis added).

the practice of certain employers importing cheap labor from abroad.... Advertisements were printed offering inducements to immigrants to proceed to this country, particularly to the coal fields, for employment. Many advertisements asserted that several hundred men were needed in places where there actually were no vacancies. The object was to oversupply the demand for labor so that the domestic laborers would be forced to work at reduced wages....

The alien contract labor law made it unlawful to import aliens or assist in importation or migration of aliens into the United States, ... for the performance of labor or services of any kind in the United States. The law made such contracts void ... and provided penalties.

More than six decades later, in 1952, Congress enacted the INA,¹⁴ which among other provisions allowed for admission of noncitizens seeking to perform skilled or unskilled labor in the United States unless the secretary of labor certified that such entry would displace available U.S. workers or would otherwise adversely affect the wages and working conditions of similarly employed U.S. workers.¹⁵ This law effectively reversed the 19th-century ban on recruiting foreign workers; instituted what amounted to the first labor certification program of the country; and empowered the secretary of labor to grant certification unless they determined, *at their initiative*, that U.S. workers were available or that the wages and working conditions of such workers would be adversely affected.

In 1965, Congress passed the amendments to the INA and reversed the prior presumption in favor of admission of foreign workers by placing the burden on the foreign worker's employer. The employer must establish that the employment of the foreign worker would not displace available and qualified U.S. workers and that it would not adversely affect their wages and working conditions.¹⁶ This law remains in effect to date. It presumes that foreign

workers are *not needed* in the United States and, thus, should not be admitted to perform skilled or unskilled labor. To demonstrate the need for foreign workers, the sponsoring employer must affirmatively demonstrate, to the satisfaction of the secretary of labor, that there is a shortage of available and qualified domestic workers in the area of intended employment and that the admission of foreign workers will not adversely impact the wages and working conditions of similarly situated domestic workers.¹⁷

In short, the labor certification provision of U.S. immigration laws reflects Congress's historical concern for U.S. workers who might be displaced by noncitizens seeking permanent employment in the country, or who might be faced with depressed wages and worsened working conditions. DOL's "no on-the-job experience" rule is similarly aimed at ensuring that U.S. job applicants are not disadvantaged vis-à-vis their foreign counterparts. This is true where the employer already employs the foreign worker and seeks to qualify them for permanent employment through skills and training acquired on the job. Fortunately, the labor certification law carves out a narrow exception that enables the employer to use the experience and training it provides to qualify a *foreign worker* for permanent employment. To achieve this objective, the employer must be successful in showing that it is no longer feasible to train a *U.S. worker* for the opportunity in question.

INFEASIBILITY-TO-TRAIN STANDARDS

The PERM regulations at 20 CFR §656.17(i) state, in relevant part, that:

If the alien beneficiary already is employed by the employer, in considering whether the job requirements represent the employer's minimum requirements, DOL will review the training and experience possessed by the alien beneficiary at the time of hiring by the employer, including as a contract employee. The employer cannot require domestic workers applicants to possess training and/or experience beyond what the alien possessed at the time of hire unless:

¹⁴ Immigration and Nationality Act of 1952 (INA), Pub. L. No. 82-414, 66 Stat. 163 (codified as amended at 8 USC §1101 et seq.).

¹⁵ INA §212(a)(14) (1952).

¹⁶ *Matter of Information Industries*, 88 INA 92 (BALCA Feb. 9, 1989).

¹⁷ When the employer meets this burden, DOL may grant certification.

- (i) The alien gained the experience while working for the employer, including as a contract employee, in a position not substantially comparable to the position for which certification is being sought, or
- (ii) The employer can demonstrate that it is no longer feasible to train a worker to qualify for the position.

Simply put, the regulations freeze the employer's "minimum requirements" in time (when the foreign worker was first hired), applying the prohibition of on-the-job training of foreign workers years later, when the employer decides to sponsor them for permanent employment. At this point in time, the foreign worker is, by definition, better qualified than any domestic worker without comparable training. If the foreign worker did receive employer-provided training, and the employer wants to proceed with their labor certification application, subsection (ii) allows the employer to show that it can no longer train a U.S. worker as it did the alien. The regulations, however, do not provide any guidance or criteria for demonstrating what exactly constitutes infeasibility to train, which leads to employer confusion, disagreements with DOL's interpretations, and protracted, inefficient, and inconsistent adjudications.

What follows is a brief summary of BALCA cases in which employers' infeasibility-to-train arguments have been successful based on "changed circumstances," including: (a) personnel changes (layoffs, worker attrition, or reductions in force/downsizing); (b) technological advancements; and (c) structural constraints resulting from third-party action.

Personnel Changes (Layoffs, Worker Attrition, Reductions in Force, Downsizing)

As a general rule, an employer must sufficiently document a change of circumstances in support of its argument of infeasibility.¹⁸ The employer has a heavy burden of establishing why it is infeasible to offer the same favorable treatment to U.S. workers

and provide them with the training that was given to the foreign national.¹⁹

In *Matter of Avicom International*,²⁰ the employer sought a labor certification for the alien as an electronics engineer and attempted to require specific experience, which the alien did not possess when he was hired. The employer admitted that the required experience and training were, in fact, imparted to the alien after he began work for the company. However, it argued that it had to retain its stated requirements because it was no longer feasible to hire someone with less training and experience.²¹

The circumstances compelling the employer to retain its current position requirements included a change in corporate ownership in the wake of which the employer significantly reduced its staff through layoffs and normal employee attrition.²² As a result, the alien became the sole remaining employee with the required knowledge and training. In other words, the company had no one else who was sufficiently knowledgeable and experienced to train an individual who possessed less than the required experience.²³ BALCA agreed that these facts warranted the finding of infeasibility and granted the labor certification.

Thus, where an employer undergoes personnel changes (reductions) such that the alien is the sole employee with the required knowledge and training, it will be permitted to use such knowledge and training to qualify the alien for permanent employment certification.

Similarly, the employer in *Johnson, Johnson & Roy, Inc.* argued that it was entitled to the services of the alien as a landscape architect who had worked for the employer for four years prior to being sponsored for permanent residence and required the knowledge and experience that the alien acquired on the job.²⁴

¹⁸ See *Matter of Robelo Restaurant and Bar*, 88 INA 148 (BALCA Mar. 1, 1989) (en banc).

¹⁹ *Matter of 58th Street Restaurant Corp.*, 90 INA 58 (BALCA Feb. 21, 1991) (en banc).

²⁰ *Matter of Avicom International*, 90-INA-284 (BALCA July 31, 1991).

²¹ *Id.*

²² *Id.*

²³ *Id.*

²⁴ *Matter of Johnson, Johnson & Roy, Inc.*, 94 INA 504 (BALCA July 31, 1996).

To invoke the infeasibility-to-train exception, the employer submitted evidence that, after the alien was hired, its regional business declined due to the substantial decrease in nonresidential construction for which it provided landscape architectural services.²⁵ The employer further showed that it laid off six landscape architects in its Dallas, Texas office where the alien was assigned, transferred one architect to another state for lack of work, and that two others resigned.²⁶ Thus, the alien was the only full-time landscape architect who had specialized computer training. There would be no one else to train a new worker if the alien were to leave.²⁷ Lastly, it would be prohibitively expensive to hire the alien's replacement—so much so that, if the alien could not complete the project that had to be done entirely on the computer, the employer would lose its expected revenue from that project, which would jeopardize the remaining jobs at its Dallas location.²⁸

BALCA granted the labor certification, concluding that the employer was no longer able to offer the training it had offered the alien when he was hired. It is noteworthy that Chief Judge Vittone dissented from the majority opinion. He stated that infeasibility to train could be found if the employer only had one office and lacked the resources to train someone else because of the significant decline in its business, and if the alien was the only person capable of performing the job.²⁹ Judge Vittone dissented because he thought that the employer *created* the situation where it could argue infeasibility to train by laying off U.S. workers within the four years prior to the application and transferring one worker to another office.³⁰

Notwithstanding Judge Vittone's reasoning,³¹ the majority's position remains that layoffs of U.S.

workers may be harnessed to win the infeasibility-to-train argument and gain approval of labor certifications in times of economic distress and lingering joblessness. Here, the employer was granted reprieve from having to shut down its Texas operation by being allowed to hold onto a valuable employee despite the preceding layoffs, resignations, and reassignment.

In short, *Johnson, Johnson & Roy, Inc.* stands for the proposition that an employer may invoke the infeasibility-to-train exception and be permitted to require the knowledge and training it provided to the alien, if it can demonstrate—due to worsening business conditions—that: it has had to lay off U.S. personnel; that the alien is the only person capable of performing the job (without whom there would be no one to train their replacement); and that their departure would lead to further loss of revenue, resulting in the shutdown of the business and the termination of the remaining staff.

Finally, the employer in *Bear Stearns & Company, Inc.* filed a labor certification application for the position of senior financial analyst/Corporate Finance Group, Israel Section, relying on the experience and training that it provided to the alien.³² The employer admitted that the alien obtained the necessary experience for the position through training with the employer and claimed that it could no longer offer such training due to personnel changes that occurred since the alien was hired. The employer specifically pointed to the five key employees who departed the company and without whom it could not provide training. BALCA noted that "personnel changes subsequent to Alien's training had made it *impossible* to train others in the same manner," and concluded that the employer succeeded in showing that it was no longer feasible to hire an employee for this position with less training or experience than required by the job offer.

In sum, this line of cases holds that employers who have faced personnel changes, including layoffs,

²⁵ *Id.*

²⁶ *Id.* at 2–4.

²⁷ *Id.*

²⁸ *Id.*

²⁹ *Id.* at 5.

³⁰ *Id.*

³¹ Judge Vittone's focus on the layoffs and reassignment is misleading, at best, given that the two other landscape architects resigned on their own, and that the employer did not initiate layoffs until after it started losing business due to the slowdown in nonresidential construction. Arguably, two architects who resigned could have done so after concluding that the company's existence was in jeopardy and that they would soon lose their jobs. These

arguments undercut Judge Vittone's position that the employer proactively created the conditions enabling it to argue infeasibility to train. More likely, it was responding to the conditions that were beyond its control.

³² *Matter of Bear Stearns & Company, Inc.*, 91 INA 248 (BALCA Apr. 13, 1991).

reductions in force, staff attrition, or voluntary resignations, may rely on experience and knowledge that the employer provided to the foreign worker in seeking labor certification on his or her behalf. To successfully use this argument, the employer must demonstrate that the foreign workers are the only employees with the required knowledge and training to perform their jobs. In many instances, BALCA will consider the deteriorating business and economic conditions as being the cause of ensuing layoffs and downsizing, as in *Avicom International* and *Johnson, Johnson & Roy, Inc.* What must be additionally present, however, are personnel changes (layoffs, downsizing, attrition and resignations) and the fact that the noncitizen worker is the sole remaining individual able to perform the job and/or train other workers. Under these circumstances, an employer should be able to show that it is no longer feasible to train U.S. workers in the same manner as the foreign worker, and that it may rely on the foreign worker's existing training for labor certification sponsorship.

Changing Technological, Business, and Economic Circumstances

Not all changed conditions must be negative to successfully claim infeasibility to train, and some BALCA rulings require no appreciable personnel changes to invoke this exception.

The employer in *Matter of Vac-Tec Systems, Inc.* filed a labor certification application for its vice president of technical marketing four years after he was hired. The employer's advertised requirements included two years of experience in advanced technology ("cathodic arc deposition"), which the beneficiary did not have when hired. In denying the application, the certifying officer (CO) asserted that "an Alien cannot use the work experience gained with the Employer toward promotion to a better job"; that it was "unfair" to require a U.S. worker to have the experience that the alien lacked when he was first hired; and that the employer "should be under an obligation to train a U.S. worker to have the same qualifications" that were now required.³³ The CO was thus arguing that the foreign worker should not be rewarded for possessing the necessary skills

and knowledge to perform the job. Rather, he had to yield to a U.S. worker who had none of the required skills and knowledge and would instead require extensive training before being able to carry out the duties of the position.

BALCA disagreed and recounted the following factors in reversing the CO:

[T]here has been a significant change in the business and the methods of operation of [this particular employer].³⁵

[T]he technique or knowledge of the entire industry has been modified or changed after the alien was hired and prior to his labor certification application.³⁶

What the requirements for the job were in 1983 are different from that which was required in 1987.³⁷

[T]he situation or the requirements for the job have substantially changed in the period of time between 1983 and 1987 because the industry itself has changed.³⁸

Accordingly, BALCA stated that the employer was justified in requiring two years' experience in "cathodic arc deposition," which had rapidly emerged as the dominant technology relied on by the employer for most of its revenue during the period of the foreign worker's employment. Responding to the CO's challenge that these requirements may also be "unduly restrictive," BALCA noted:

The industry is highly competitive and one which is new and emerging. Therefore, since this is new technology[,] it would not be wise or prudent to install in a managerial or decision making capacity one who has not had experience in this field. . . . [I]t would have resounding adverse effect if a person lacking the experience of [the foreign worker] were to be put in control of such operation.³⁹

³³ *Matter of Vac-Tec Systems, Inc.*, 88-INA-353 (BALCA Aug. 2, 1989).

³⁴ *Id.* at 2.

³⁵ *Id.* at 3.

³⁶ *Id.*

³⁷ *Id.*

³⁸ *Id.*

³⁹ *Id.* at 4 (emphasis added). See also *Matter of Telapprise, LLC*, 2012-PER-03255 (BALCA June 28, 2017) (infeasibility to train

Thus, where there have been significant changes in the methods of operation and knowledge and technology requirements of an employer, and where the particular industry has undergone changes producing new technologies, the requirements of a position may have substantially changed. Under these facts, an employer would be justified to retain the services of an experienced and knowledgeable foreign worker and would not be compelled to train a U.S. worker without the skills and experience essential to the job.

In *Matter of Sara's Garden*,⁴⁰ the employer, a school, sponsored the foreign worker for permanent employment for the position of "Special Education Conductor," stating on the ETA Form 9089 that a valid Ohio Resident Educator license was required. The foreign national, who was hired in 2010, obtained this license in 2013. On appeal of the CO's denial, the employer argued that at the time of the foreign national's hire, the license was not a requirement for the job opportunity, and only became a requirement when the employer changed its business structure to operate as a "multi-disciplinary health and education organization with a non-public K-12 charter school." The employer specified that it was currently required to ensure that all teachers, including the foreign worker, possess the license because it was now a charter school.

BALCA agreed, finding that the change in business type represented a "significant change" capable of supporting an infeasibility-to-train exception, as the opening of the charter school fundamentally altered the qualifications needed to qualify for the job opportunity.⁴¹

The failure to provide any specific reasons the employer is prohibited from training a worker within the context of its own business operations will likely doom the infeasibility-to-train argument. In *Matter of Ezenius, Inc.*,⁴² the employer was unsuccessful arguing that it was unable to train workers merely because (1) it operated in an advancing and highly competitive technology environment; (2) it had to

provide a timely product to its customers, and (3) it was a rapidly growing company.

When Training Is Impossible and the Requirements Cannot Be Reduced

The *Lutheran Medical Center* decision presented yet another set of changed circumstances that led to the employer's success in claiming infeasibility to train.⁴³ The employer sought to fill a newly created position of clinical assistant physician and required a medical degree and three years of training in a residency approved by the Accreditation Council on Graduate Medication Education (ACGME).⁴⁴ Because the alien received necessary training in surgery through the employer's formal residency program, the CO proposed to deny certification under former 20 CFR §626.21(b)(5),⁴⁵ which among other things, required that the employer document that its job requirements represented the actual minimum requirements and that it had not hired nor was it currently feasible to hire workers with less training or experience. To remedy the violation, the CO directed the employer to either reduce its requirements to those possessed by the alien at the time of commencing work, or to document the infeasibility to train new physicians without the required residency training.⁴⁶

In its rebuttal, the employer explained that, subsequent to admitting the alien into its residency program in surgery, the ACGME withdrew accreditation and, accordingly, the employer was no longer permitted to accept any new residents in the field of surgery.⁴⁷ The employer also maintained that it could not reduce its requirement of three years of residency training because, under New York state law, all physicians were required to be licensed and that licensure could only be obtained

was successfully established based on documentation showing technological changes in the industry).

⁴⁰ 2018-PER-00022 (BALCA Mar. 31, 2022).

⁴¹ *Id.*

⁴² 2016-PER-00728 (BALCA Dec. 6, 2019).

⁴³ *Matter of Lutheran Medical Center*, 91-INA-302 (BALCA May 23, 1993).

⁴⁴ *Id.*

⁴⁵ *Id.* at 2. BALCA refers to this section as it was codified in 1992. The current regulations at 20 CFR §656.17(i)(3) retain this standard without significant change.

⁴⁶ *Lutheran Medical Center*, 91-INA-302 (BALCA May 23, 1993).

⁴⁷ *Id.*

following completion of three years of residency in an accredited residency program.⁴⁸

BALCA agreed with the employer that “a change in circumstances has made it infeasible to offer the same training to U.S. workers that it offered to the Alien.”⁴⁹ It noted that, after losing the ACGME accreditation, it became impossible for the employer to provide the same training to any surgery resident as it did for the alien, and that it created the position of clinical assistant physician to perform the duties that had previously been performed by the residents.⁵⁰ BALCA further stated that, as a matter of state law compliance, the employer was not in a position to reduce its stated residency requirements of three years of postgraduate training in an ACGME-approved program, since these were the state-imposed prerequisites for licensing physicians. Finding that “the Employer can neither [legally] reduce its requirements, nor train U.S. workers to fill the position,” BALCA reversed the CO’s denial and granted the application.

Thus, *Lutheran Medical Center* provides a useful roadmap for winning an infeasibility-to-train argument without involving voluntary or involuntary staff changes, worsening business or economic conditions, or the technological progress impacting the nature and requirements of a position. Here, the employer experienced structural changes resulting from third-party action that effectively precluded it from providing the training and experience it had previously been able to provide (e.g., loss of accreditation to conduct residency training). On the other hand, it was unable to reduce its stated position requirements to what the foreign worker possessed at the time of hire because doing so would run counter to applicable state laws (e.g., physician licensing requirements). If well documented, such circumstances would allow an employer to show that its stated requirements are its actual minimum requirements and that it is no longer feasible to qualify a U.S. worker without the training and experience possessed by the foreign worker.

Documenting Infeasibility to Train

In *Kentrox*, the employer filed a labor certification for a Software Engineer requiring a master’s degree and two years of experience the alien gained on the job.⁵¹ In claiming infeasibility to train the alien’s replacement for the position, the company’s vice president explained in a statement that (a) the company was in the middle of a critical product maturation phase for the next three years, (b) planned to release remote site management software to its clients every six to nine months, (c) required the services of someone with “extensive knowledge of the software and how it has evolved” to manage the releases, and that (d) the training of a new employee to the alien’s competency level would take two years during which the software development project would stall.⁵² No further documentation directly supporting the statement was in the record.⁵³

BALCA granted the labor certification accepting the employer’s statement as “thorough and specific,” written by a person with “firsthand knowledge,” and persuasively claiming training was not feasible given the employer’s “business situation.”⁵⁴ It cited to *Gencorp*, which provided that:

[W]here an employer is required to prove the existence of an employment practice or the performance of an act and its results, written assertions which are reasonably specific and indicate their sources or bases shall be considered documentation. This is not to say that a certifying officer must accept such assertions as credible work true; but he/she must consider them in making the relevant determination and give them the weight that they rationally deserve.⁵⁵

Thus, credible employer assertions by persons with firsthand knowledge of the employer’s business needs, without additional supporting evidence, *may be* sufficient to prove infeasibility to train.⁵⁶

⁴⁸ *Id.*

⁴⁹ *Id.* at 3.

⁵⁰ *Id.*

⁵¹ *Matter of Kentrox*, 2012-PER-00038 (BALCA May 22, 2014).

⁵² *Id.* at 6.

⁵³ *Id.*

⁵⁴ *Id.*

⁵⁵ *Id.* at 6–7 (citing *Matter of Gencorp.*, 1987-INA-659 (BALCA Jan. 13, 1988) (en banc)).

⁵⁶ The author nevertheless recommends caution in applying this decision to specific case facts, given that BALCA’s panel decisions

CONCLUSION

A recent U.S. court of appeals decision reiterated that “one of the overarching purposes behind labor certifications [is] protection of the domestic labor force from competition.”⁵⁷ Insulating U.S. workers’ jobs (and working conditions and wages) from foreign competition must, nevertheless, be balanced against promoting economic growth and competitiveness, including meeting the legitimate needs of U.S. businesses of attracting and retaining global talent. Careful balancing of these goals cannot be achieved if employers are consistently forced to trade knowledgeable and trained foreign workers for their domestic counterparts without similar training. In an increasingly interconnected world where competition for the best and brightest is fierce, it would be unwise to deprive American businesses of the opportunities to retain well-trained, highly experienced foreign-born workers and instead force them to consider or hire domestic workers with no comparable training or experience.

Analysis of BALCA decisions involving the infeasibility-to-train exception to DOL’s no on-the-job experience rule illustrates ways of easing the impact of the “minimum requirements” limitation on U.S. employers who have invested in lengthy, business-specific training of foreign workers and have decided to sponsor them for permanent residence.⁵⁸ As described in this article, this appears possible in narrowly drawn circumstances, enabling the employer’s long-term retention of the most qualified candidate for the job.

are not uniformly adhered to by the certifying officers.

⁵⁷ *Durable Mfg. Co. v. Dep’t of Labor*, 578 F.3d 497, 502 (7th Cir. 2009).

⁵⁸ Discussing alternatives to the infeasibility-to-train exception of the “no on-the-job experience” rule, i.e., the “substantially comparable” and “FEIN” exceptions contained in 20 CFR §656.17(i)(2) and (5)(i)–(ii), respectively, is beyond the scope of this article.

